



Job Ref. No: JAML081

Position: Platform Engineering Intern

Jubilee Insurance was established in August 1937, as the first locally incorporated Insurance Company based in Mombasa. Jubilee Insurance has spread its sphere of influence throughout the region to become the largest Composite insurer in East Africa, handling Life, Pensions, General and Medical Insurance. Today, Jubilee is the number one insurer in East Africa with over 450,000 clients. Jubilee Insurance has a network of offices in Kenya, Uganda, Tanzania, Burundi, and Mauritius. It is the only ISO certified insurance group listed on the three East Africa stock exchanges – The Nairobi Securities Exchange (NSE), Dar es Salaam Stock Exchange and Uganda Securities Exchange. Its regional offices are highly rated on leadership, quality and risk management and have been awarded an AA- in Kenya and Uganda, and an A+ in Tanzania. For more information, visit www.JubileeInsurance.com.

Jubilee Asset Management Limited (JAML) is a wholly owned subsidiary of Jubilee Holdings Limited, with a focus on providing fund management and investment advisory products and services to retail and institutional clients. JAML is licensed as a Fund Manager and regulated by the Capital Markets Authority (CMA) and the Retirement Benefits Authority (RBA).

We currently have an exciting career opportunity for a **Platform Engineering Intern** within **Jubilee Asset Management Limited**. The role holder will report to the **Team Leader – Platform Engineering** and will be based at our Head Office in Nairobi.

Role Purpose:

The **Platform Engineering Intern** will support the Platform Engineering team in maintaining reliable, secure, and scalable digital systems while gaining hands-on experience in platform operations, cloud infrastructure, observability, automation, and DevSecOps practices.

Working under the guidance of the Team Leader - Platform Engineering, the intern will contribute to engineering initiatives across development, testing, and supervised operational environments while building the foundational skills required for growth into a Platform Engineer role.

Main Responsibilities

1. Operational

System Reliability & Performance

- Assist in monitoring platform dashboards and identifying service anomalies under supervision.
- Support system health checks, deployment validations, and platform readiness activities.
- Help document operational procedures, system checks, and support workflows.
- Learn core reliability concepts including availability, latency, error monitoring, and capacity awareness.

Integrations & Platform Services

- Assist in validating API integrations between internal systems and external partner systems in development and testing environments.
- Support monitoring of integration workflows and escalate failures or abnormal behaviour.
- Help document integration test results and troubleshooting observations.

Observability & Monitoring

- Support monitoring activities using platform observability tools such as Grafana, Prometheus, and Sentry.
- Assist in reviewing logs, alerts, dashboards, and service metrics.
- Learn platform reliability concepts including service indicators and alerting fundamentals.
- Contribute to weekly platform health and observability reporting.

Automation & Engineering Efficiency

- Write basic automation scripts using Python or Bash under supervision.
- Assist in automating repetitive operational tasks to reduce manual effort.
- Support CI/CD validation activities and deployment pipeline checks.
- Gain practical exposure to containerisation using Docker.

Incident Learning & Support

- Observe incident response processes and platform troubleshooting sessions.
- Assist in documenting incident timelines, findings, and lessons learned.
- Support tracking of action items arising from root cause analysis discussions.

2. Learning & Technical Development

- Complete a structured onboarding program covering platform architecture, engineering standards, operational processes, and security practices.
- Build foundational knowledge in Linux systems, cloud infrastructure, containerisation, automation, and CI/CD concepts.
- Participate in technical learning sessions, platform reviews, and internal knowledge-sharing forums.
- Complete assigned technical labs, engineering exercises, and learning milestones within agreed timelines.
- Develop an understanding of DevOps, SRE, and platform engineering principles.

3. Documentation & Engineering Standards

- Create and maintain platform documentation, runbooks, troubleshooting guides, and knowledge base articles.
- Ensure assigned technical work is properly documented and traceable.
- Support continuous improvement of operational standards and engineering documentation
- Collaborate with colleagues across teams to deliver excellent client service.
- Uphold Jubilee's values by fostering a client-centric culture.
- Support knowledge-sharing and contribute to continuous improvement in onboarding practices.

4. Collaboration, Culture & Professional Growth

- Participate in daily engineering stand-ups, sprint reviews, retrospectives, and technical discussions.
- Support at least one cross-functional engineering initiative during the internship period.
- Demonstrate accountability, teamwork, innovation, and professionalism in all assigned tasks.
- Seek continuous feedback and apply it toward technical and professional development.
- Support communication of assigned technical updates across relevant teams.

5. Risk Management & Corporate Governance

- Follow secure-by-design principles in assigned work activities.
- Adhere to cybersecurity standards, engineering policies, and change management procedures.
- Ensure proper handling of credentials, documentation, and platform access.
- Maintain accurate records of assigned technical changes and activities

Key Competencies

1. Strong analytical and problem-solving ability.
 2. High learning agility and curiosity for engineering systems.
 3. Ability to follow structured engineering and operational processes.
 4. Strong communication and documentation skills.
 5. Attention to detail and accountability.
- Collaborative mindset and willingness to work in team environments.

Academic Background & Relevant Qualifications:

1. Bachelor's Degree in Computer Science, Software Engineering, Information Technology ,Information Systems or any other related field.
2. Internship experience in a financial institution will be an added advantage

If you are qualified and seeking an exciting new challenge, please apply via Recruitment@jubileekenya.com quoting the Job Reference Number and Position by Wednesday, 20th May 2026. Only shortlisted candidates will be contacted.