



**Job Ref. No.**                **JLIL 277**

**Position:**                    **Head-Business Applications**

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Jubilee Insurance was established in August 1937, as the first locally incorporated Insurance Company based in Mombasa. Jubilee Insurance has spread its sphere of influence throughout the region to become the largest Composite insurer in East Africa, handling Life, Pensions, General and Medical Insurance. Today, Jubilee is the number one insurer in East Africa with over 1.9 million clients. Jubilee Insurance has a network of offices in Kenya, Uganda, Tanzania, Burundi and Mauritius. It is the only ISO certified insurance group listed on the three East Africa stock exchanges – The Nairobi Securities Exchange (NSE), Dar es Salaam Stock Exchange and Uganda Securities Exchange. Its regional offices are highly rated on leadership, quality and risk management and have been awarded an AA- in Kenya and Uganda, and an A+ in Tanzania. For more information, visit [www.JubileeInsurance.com](http://www.JubileeInsurance.com).

We currently have an exciting career opportunity for **Head-Business Applications** within **Jubilee Life Insurance Limited**. The position holder will report to the **Group Chief Information Officer** and will be based at our Head Office in Nairobi.

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### **Role Purpose**

The role-holder will drive the strategic direction, implementation, and management of business applications to enable the organization achieve its objectives, enhance operational efficiency, and stay competitive in the ever-evolving IT landscape.

### **Main Responsibilities**

#### **Strategy**

1. Develop and execute the strategic vision for business applications in alignment with organizational goals.
2. Identify and evaluate emerging technologies and trends to enhance business applications effectiveness.
3. Collaborate with stakeholders to define roadmaps and prioritize initiatives to drive innovation and business value.

#### **Operational**

1. Oversee the implementation, maintenance, and enhancement of business applications systems and infrastructure.
2. Ensure optimal performance, availability, and reliability of business applications to support operational needs.
3. Manage vendor relationships, contracts, and service level agreements to ensure high-quality delivery of services.

#### **Corporate Governance**

1. Ensure business applications comply with regulatory requirements, industry standards, and internal policies.
2. Develop and enforce data privacy and security measures to protect sensitive information.
3. Establish and maintain IT controls and audit processes to support regulatory compliance efforts.

#### **Leadership & Culture**

1. Provide leadership, guidance, and mentorship to a team of IT professionals responsible for business applications.
2. Foster a culture of collaboration, innovation, and continuous improvement within the team.
3. Promote effective communication and stakeholder engagement to drive successful outcomes.

## **Key Competencies**

- Strategic thinking and planning skills to develop and execute business applications strategies.
- Excellent leadership and team management abilities, with a focus on fostering a high-performance culture.
- Strong communication and influencing skills to engage with stakeholders at all levels.
- Problem-solving and decision-making capabilities to address complex IT and business challenges.
- Strong knowledge of business application platforms, technologies, and best practices.
- Familiarity with regulatory and compliance requirements relevant to business applications, such as data privacy and security.

## **Qualifications**

- Bachelor's degree in computer science, information technology, or a related field (Master's degree preferred).
- Professional certifications in relevant areas (e.g., ITIL, project management)

## **Relevant Experience**

- Proven experience of 10 years in a leadership role overseeing business applications within a complex IT environment.

**If you are qualified and seeking an exciting new challenge,  
Please apply via [Recruitment@jubileekenya.com](mailto:Recruitment@jubileekenya.com) quoting the Job Reference Number and  
Position by 17<sup>th</sup> December 2024.  
Only shortlisted candidates will be contacted.**